

Patient-Centered Medical Home Advisory Council

Meeting Minutes

February 8, 2012

Office of the Commissioner of Securities and Insurance (CSI) Conference Room, Helena and by phone

Members present

Dr. Deborah Agnew, Billings Clinic Pediatrician
Paula Block, CHC-Montana Primary Care Association

Dr. Doug Carr, Billings Clinic

Dr. Janice Gomersall, Montana Academy of Family Physicians

Dr. Jonathan Griffin, St. Peter's Medical Group

John Hoffland, DPHHS Medicaid, Passport to Health

Kristin Juliar, Montana Office of Rural Health

Carol Kelley, Bozeman Deaconess Internal Medicine Associates

Dr. Jay Larson, Independent Provider

Todd Lovshin, Allegiance Life and Health Company

Lisa Wilson, Parents, Let's Unite for Kids-PLUK

Rick Yearry, Regional Extension Center

Dr. Rob Stenger, Grant Creek Family Practice, St. Patrick's Hospital

Dr. Fred Olson, BCBS MT

Casey Blumenthal for Bob Olson, MHA

Kirsten Mailloux and Cori Cook, EBMS

Bernadette Roy, CHC-Partnership Health Center

JP Pujol, New West Health Services

Dr. Tom Roberts, Western Montana Clinic

Dr. Jerry Speer, Benefis Health System

Cindy Stergar, CHC-Butte Silver Bow Primary Care Clinic

Claudia Stephens, Montana Migrant and Seasonal Farm Worker Council

Members absent

Dr. Paul Cook, Rocky Mountain Health Network
Bill Pfingsten, Bozeman Deaconess Health Group

Interested parties present

Will Robinson, NCQA

Janice Mackensen, Mountain Pacific Quality Health

Janet Whitmoyer, Mountain Pacific Quality Health

Dr. Scott Sears, St. Vincent's Hospital

Rebecca Mandel, University of Washington

Dror Baruch, EBMS

CSI staff present

Christine Kaufmann

Christina Goe

Amanda Roccabruna Eby – Minutes Recorder

Council Chair, Dr. Carr called the meeting to order at 11:14am

1. Roll Call, Agenda Review and approval of minutes from last meeting

Dr. Jay Larson moved and Cindy Stergar seconded a motion to approve the January 11th meeting minutes. The motion passed unanimously.

2. Discussion of need for legislation

Council members discussed the need for legislation to create uniformity of standards and definitions, to provide a legal structure for administering a statewide program, and to provide a basis for anti-trust exemptions. The uniformity will be needed for payers to provide enhanced payment, for consumers to know what services they can expect, and for providers to know what

practice changes will be rewarded. It will help with program sustainability to show an investment in primary care in Montana and to define how practices will be able to call themselves a medical home. Council members engaged in an extended discussion about their hopes for PCMH and their concerns about legislation.

Todd moved, and Cindy seconded a motion to move forward with drafting PCMH legislation. The motion carried unanimously.

3. Discussion of Bill Draft

Agenda item delayed until later in the meeting.

4. Break

5. Discussion of education subcommittee

a. Report from Chair Dr. Agnew

At its last meeting, the subcommittee reviewed draft slides for conferences and webinars created by CSI. They agreed to focus on educating providers first. The committee intends to address the triple aim (improved outcomes, increased patient experience, and lower cost) but focus on a forth aim of improving the lives of providers. The subcommittee will meet again by phone on February 22nd and finalize the first webinar to occur after the next council meeting in March.

b. Discussion and Direction to Subcommittee

The council discussed additional conferences to add to the list of potential venues for PCMH outreach and discussed methods for promoting and archiving the webinars. The group was asked to create a list of venues for consumer outreach similar to the conference list. A member suggested they include AARP in education efforts. For the sake of consistency, the subcommittee was encouraged to review additional slides that council members want to use when they present information on PCMH. They were encouraged to begin with consumer education before provider education is finished.

6. Discussion of quality metrics subcommittee

a. Report from Chair Dr. Griffin

At its last meeting, the subcommittee discussed the role the council as a centralized hub for streamlining efforts of a variety of initiatives related to quality metrics. Janice Mackensen discussed the role of Mountain Pacific's learning in action groups. The committee discussed ways to integrate all the education efforts for quality metrics.

b. Discussion and Direction to Subcommittee

CSI staff created an on-line document for editing by all those participating on projects identified. The subcommittee is asking council members to describe how projects they work on relate to quality metrics. Council members suggested highlighting elements of care coordination in the crosswalk. The subcommittee was asked to align initial PCMH

requirements with meaningful use. Providers also need to know the complete list of metrics so that they can anticipate changes to their EMR's for reporting in at a later date.

7. Updates/Announcements/Additional items

- a. NASHP TA Application
The application was submitted on behalf of the Advisory Council. Notification of selection expected February 17th.
- b. CMS Innovations Challenge Grant
HealthShare Montana is a lead applicant in collaboration with major hospitals in Montana. Billings Clinic submitted a separate grant application for the same grant and theirs was based on taking greater advantage of telemedicine and other remote access tools for rural areas. Notification of selection will be by March 27th.
- c. CMS Primary Care Initiative (Medicare participation in PCMH)
Blue Cross Blue Shield was the only payer on the council that submitted the final application.
- d. Posting NCQA recognized practices
The council would like to recognize the practices that have done this work and use a list on the CSI website as a tool for educating providers. CSI and Dr. Carr will work with Will Robinson of NCQA to find a way to make it work.

8. Public Comment

None

9. Continue discussion of legislative bill draft

- a. Direction to CSI
Council members provided some recommendations for a future draft but did not vote on specific changes. The Council decided to deliberate internally via email until they are satisfied that the draft reflects the council's work. Prior to the March meeting, a new draft will be disseminated to the full list for additional input.

10. Proposed meeting schedule for 2012

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| a. March 7 th – on the phone 1-3pm | e. No meeting in July |
| b. April 4 th - in-person 1-4pm | f. August 1 st |
| c. May 2 nd | g. September 5 th |
| d. June 6 th | h. October 3 rd |
| j. December 5 th | i. November 7 th |

11. Adjournment 3:40pm

Summary of Actions to be taken by March meeting

- 1. The Education Subcommittee will propose an initial webinar and slides**
- 2. The Quality Metrics Subcommittee will continue work toward a project listing and a “crosswalk” aligning various metrics.**
- 3. CSI staff will propose a modified bill draft and put it out for Council discussion.**
- 4. Council members will engage in an email discussion about the proposed draft.**
- 5. CSI staff will propose a second draft responding to Council discussion by email.**